

Our ref: 182966  
Date: 4 June 2019  
Enquiries to: Customer Services  
Tel: 0345 606 6171



Dear Resident

### **Various Roads, Needham Market – Drainage Improvements & Highway Works – June/July 2019**

We will be carrying out drainage improvements and highway repairs in 2 phases between Fairfax Gardens and the railway bridge, Needham Market, and Lion Lane, Needham Market from the B1113 to the railway bridge.

The works will involve improvements to the drainage system, including 70 metres of new pipework, 7 new gullies, 3 new catch pits, 200m of specialist pipe relining, new outfall and headwall construction in the river, and new post and rail fencing. The works will also involve kerbing and patching works.

The following roads will be temporarily closed whilst the works are being carried out:-

#### **Phase 1**

B1078 Coddendam Road, Needham Market – from B1113 High Street to Needham Lake north entrance.  
Lion Lane, Needham Market – from B1078 Coddendam Road to junction with Lion Lane Industrial Estate

#### **Phase 2**

U4435 Lion Lane, Needham Market – full length of road.  
U4435 Maitland Road, Needham Market – from junction with Lion Lane continuing for a further 50 metres eastbound

The work is planned to be carried out between 17<sup>th</sup> June 2019 and 26<sup>th</sup> July 2019. **Phase 1 is to be completed before Phase 2 can commence.** The times and dates of the works may change depending on weather conditions. If they do change, we will let you know by updating the signs on site.

Once works are in progress the road will be temporarily closed to through traffic continually for 24 hours. Access to properties and businesses will be available but controlled by staff on site. Please speak to one of our staff who will provide access as soon as it is safe to do so. The road will be left part barriered overnight for residential access.

During the period of the closure, traffic will be diverted via:-

**Phase 1:** - B1078, A14, A1120, B1113 and vice versa

**Phase 2:** B1113, B1078 and vice versa

**On street parking will be restricted to allow the works to be carried out unobstructed. Access for emergency services will be maintained at all times.**

These temporary traffic management measures are required to allow the works to be carried out safely and in accordance with current Health and Safety guidelines. Please see the information over the page for more details of how access to your property will be affected by the works, as well as other frequently asked questions.

If you have any questions about the work, please call us on: 0345 606 6171.

Once we have completed the works, it would be helpful if you could take a few moments to complete a short survey at [www.suffolk.gov.uk/suffolk-highways-survey](http://www.suffolk.gov.uk/suffolk-highways-survey). Your answers will help us improve our service in the future.

Yours faithfully

Suffolk Highways

## **Frequently asked questions:**

### **You have said that my road will be closed. Will I still be able to get in and out of my property?**

Yes, the majority of the time you will be able to. When the road is closed, staff on site will be able to make sure that you can get through safely.

If we are working directly outside your property, we will do everything we can to make sure that you still get in when you want to. However, if, for example we are digging up the road or path right outside your property, there may be periods of around 15-20 minutes when you may temporarily not be able to get in or out.

### **What about access for other services including emergency services?**

We notify the emergency services, local bus operators and councils for bin collections. If an emergency vehicle needs to get in, access would immediately be made available.

### **I run a business – how will people know if it is open?**

We know it's important customers are aware businesses are open, so where appropriate we will put up notices or display signs saying 'Businesses open as usual'.

### **Will the works be noisy?**

The nature of roadworks and the equipment that we use, means that works can be noisy. We will do everything we can to keep noise to the minimum possible.

### **Will works definitely start on the date in your letter?**

We plan roadworks in advance, so to take into account bad weather or other delays, we give dates that cover the range of days that we could be on site (with a few extra days planned in just in case). If we need to make major changes to the dates of works, we will let you know and update the information boards on sites.

### **Why is there a long diversion in place?**

When we close a road and put a diversion in place, it needs to be a route that can be accessed by all shapes and sizes of vehicles. We make the diversion as clear as possible, but people may choose to use other local roads.

### **The works have finished. Why have signs and barriers been left behind?**

Sometimes we need to leave sites with barriers around them so that new surfaces can finish drying off. Often our teams are scheduled to collect the signs at a later date. Occasionally we may leave signs behind by mistake, so if you do see them more than two weeks after we have finished give us a call and we will come and collect them.

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